



QChat is Quantiphi's conversational solution powered by GenAI. Beyond traditional chatbots, QChat seamlessly integrates GenAI capabilities for dynamic, human-like interactions. The solution transforms complex data into easily digestible visuals, ensuring engaging user experiences across platforms. In response to the growing need for advanced conversational solutions, QChat excels in delivering beyond scripted responses. Unlike traditional chatbots, it adeptly understands context, handles complex queries, and provides personalized interactions, enhancing the bridge between technology and human engagement.



QChat is ideal for

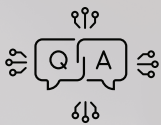
Governments looking to enable smarter & quicker citizen query resolutions

Departments looking to reduce operational costs on manual support

Governments planning to utilize large data volumes efficiently for citizens & internal stakeholder support

Governments looking to fulfill self-service needs through chatbots

Features



Intelligent QnA



Knowledge Base Creation



Graphical Responses



Context Handling



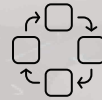
Structured and Unstructured Data Handling



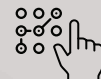
Analytics and Insights



User Feedback for Continuous Improvement



Integrations with Google Drive, Amazon S3, ServiceNow, Salesforce and more



Security and Privacy

Benefits of QCHAT



Enhanced User Engagement



Increased Efficiency



Actionable Insights

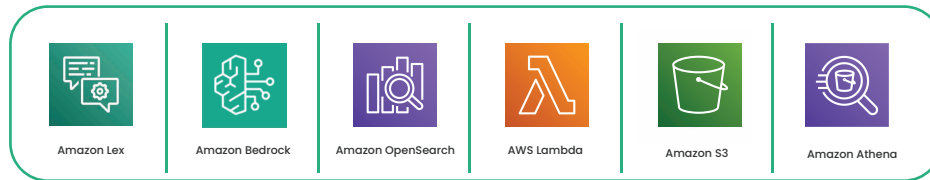


Customizations



Streamlined Workflows

AWS Tech Stack



Customer Success Stories

QChat transforms Executive Insights for a Multinational Dairy Group

Problem

- This Canada-based dairy client faced challenges in extracting insights for C-level executives from diverse, structured and unstructured data sources.
- Traditional methods were time-consuming, hindering real-time decision-making.

Solution

- Quantiphi customized GenAI Powered QChat platform for swift insights via typing or speaking prompts
- Enabled real-time transcription, instant PDF report generation, and quick email composition

Outcome

- Achieved a 30% increase in overall efficiency
- Reduced report generation time significantly
- Automated product idea and video commercial generation

QChat innovates Customer Support for Multinational Manufacturing

Problem

- US based manufacturing client was facing delays in technical query resolutions
- Led to a negative impact in customer satisfaction & efficiency
- Handling technical support queries consumed time and resources due to the complexity and diversity of issues

Solution

- Quantiphi compiled technical documentation & FAQs, identified business challenges and customized QChat to enable query resolutions
- Integrated QChat with customer support platform for seamless communication with backend systems
- Configured a user-friendly interface to handle diverse technical queries enabling customers to upload relevant documents for analysis

Outcome

- Boosted customer support effectiveness and efficiency, culminating in a 20% acceleration in issue resolution speed
- Slashed response times for technical queries by 30%

Reach
out to



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Quantiphi is an award-winning AI-first digital engineering company driven by the desire to reimagine and realize transformational opportunities at the heart of business. We are passionate about our customers and obsessed with problem-solving to make products smarter, customer experiences frictionless, processes autonomous and businesses safer. Visit www.quantiphi.com

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