

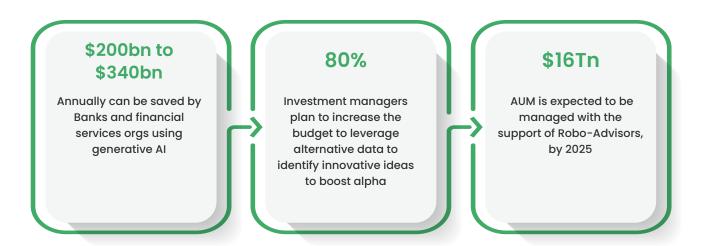
Generative Al in Banking & Financial Services

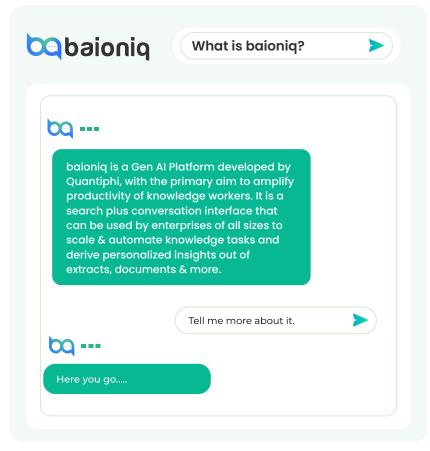




Accelerate the development of intelligent language applications, offer hyper-personalization at enterprise scale, and achieve exceptional operational accuracy with **enterprise-grade generative AI** solutions

How Can Generative Al Make a Difference?





With baloniq You Get:

Increased Productivity
baionia helps in improving

baioniq helps in improving the productivity of knowledge workers by automating downstream tasks

Improved Decision Makingbaioniq generates insights from documents,

Enterprise Ready Integrations

Domain adaptation at scale

baioniq integrats with enterprise systems (such and EPIC) and fetches relevant information needed for the LLM to facilitate the downstream task.

helping employees make better decisions

baioniq enables fine tuning of language models. It houses a large repository of domain specific created & curated fine tuning data. baioniq also facilitates RLHF so that the model is tuned further with human feedback.



Integrate Generative AI in the Banking Value Chain



Quantiphi Success Stories

Gen Al Assistant for Underwriters

Problem Statement

Virtual agent to resolve account and profile related queries, with insights on intent grouping and sentiment analysis



Solution

Quantiphi developed a generative AI assistant that could perform QnA, search and summarisation based tasks on underwriting manuals

100%

Reduction in underwriting time

Smart Assistant for Customer Service Representatives

Problem Statement

Client, a global life insurer, had their customer service reps flooded with calls, where reps need to go through knowledge base comprised of 80,000 documents leading to prolonged wait time

Solution

Quantiphi developed a QnA based assistant wherein customers could interact in self-service mode and get queries resolved

12%

Reduction in customer calls

Quantiphi is an award-winning AI-first digital engineering company driven by the desire to reimagine and realise transformational opportunities at the heart of business. **visit: www.quantiphi.com**

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