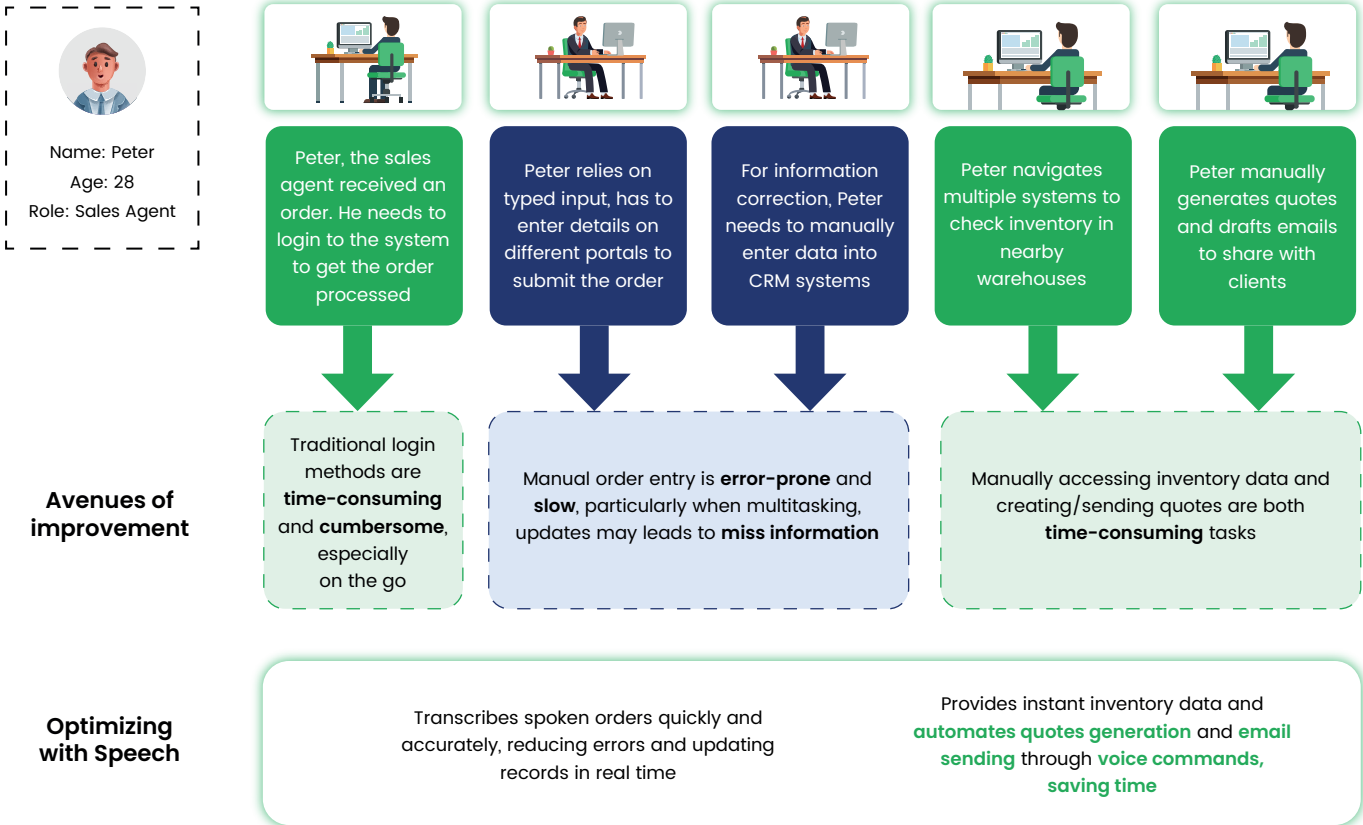


QAssist, Quantiphi's Intelligent Virtual Agent (IVA) is a cutting-edge speech conversational solution that delivers multi-threaded, context-aware interactions. Powered by AWS, it is designed for human-like dialogue and integrates natural language processing and sentiment analysis for seamless customer engagement.



Other Challenges with Traditional IVRs

Limited Functionality



Traditional IVRs and structured chatbots address only a few issues, creating friction and frustration for users

High Costs and Availability



Live agents are costly and not always readily available, leading to delays and dissatisfaction

Time Sensitivity



Users with urgent needs cannot afford to wait on hold

Integration Limitations



Legacy tools require a more expensive integration to access dynamic data, making perfecting the user experience an expensive and extensive endeavor

Lack of Personalization



Standalone chatbots and self service typically lack user context, forcing a one-size-fits-all approach to the user experience

**Don't let conventional systems hold you back.
Support your sales team on the go with QAssist**

IVAs simulate human conversation and can understand and respond to customer requests in a more natural way, providing a better user experience

Business outcomes

Enhanced Time Management

Experience significant improvements in time management by task automation, enabling end users to focus on more critical tasks and driving overall productivity

Superior User Experience

Elevate user satisfaction with seamless voice interactions, quick and intelligent responses, leading to happier and more engaged employees

Cut Costs & Boost Cash Flow

Achieve substantial savings and positive cash flow through resource optimization, quick request handling, and streamlined operations for enhanced efficiency

Efficient Sales Training

Accelerate sales training with QAIssist, providing detailed product knowledge and insights, reducing onboarding time and boosting productivity

QAIssist Value Proposition

Propel Service Excellence:

Elevate your service delivery speed and efficiency with Quantiphi's cutting edge Speech IVA technology

Optimize Order Fulfillment:

Simplify and accelerate the order processing journey using our intuitive and seamless Speech IVA interactions

Foster Effortless User Engagement:

Make vital information easily accessible, promoting smoother operational management and enhanced user experiences

Unlock Operational Brilliance:

Integrate Speech IVA seamlessly into your existing systems, boosting productivity and delivering exceptional results

AWS Partnership



Your Data, Your Control: Custom or Packaged Solution Tailored for Your Needs

QAIssist is deployed in your AWS account as a custom solution or quickly deployed as a pre-packaged solution

Accolades



Over 10 years of experience in delivering enterprise grade solutions to our customers



Identified by AWS as one of the launch partners for Contact Center Intelligence Solutions



Recognized as AI/ML Partner of the year by AWS for our work in Machine Learning



Identified as only AWS Partner with dual Generative AI competency in software and service

Empower your sales teams and boost revenue with QAIssist: Book Your Introductory Session with Quantiphi

Reach out to



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Quantiphi is an award-winning AI-first digital engineering company driven by the desire to reimagine and realize transformational opportunities at the heart of the business. Since its inception in 2013, Quantiphi has solved the toughest and most complex business problems by combining deep industry experience, disciplined cloud, and data-engineering practices, and cutting-edge artificial intelligence research to achieve accelerated and quantifiable business results. Learn more at www.quantiphi.com.

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