











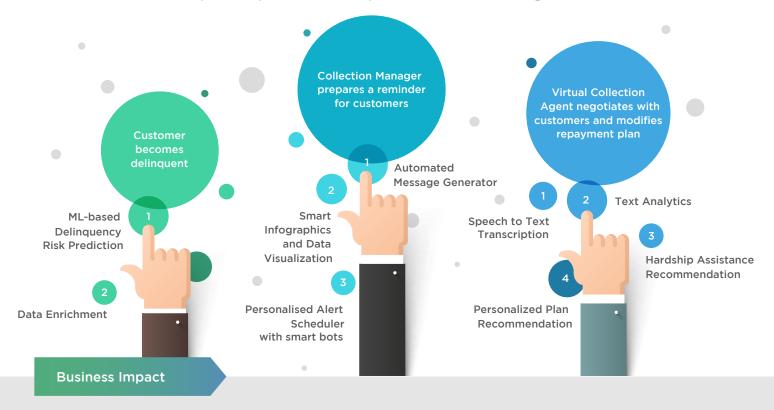
Reimagining Collection Management

An Al-assisted human in the loop collections management system to understand and engage with the customer throughout the lifecycle as well as inculcate customer empathy in the debt collection process, thereby increasing the efficiency and maximizing returns on debt collection

## Why CollectSense?

- Dated legacy systems and complex data exchanges
- Untracked communication channels
- Manual and siloed case processing
- Limited on-field workforce

## Quantiphi's Capabilities to Improve Collection Management



15% improvement in **Net Promoter** Score

30% reduction in compliance breaches

25% improvement in collection rate

30% reduction in operational expenditure

20-40% increase in recovery rates

